TRAK HEALTH

Keeping your Health on Trak

TrakCare Version W650

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TRAK HEALTH H.M.I.S

SINIKITHEMBA HIV CLINIC

McCORD HOSPITAL

DURBAN

KWAZULU NATAL

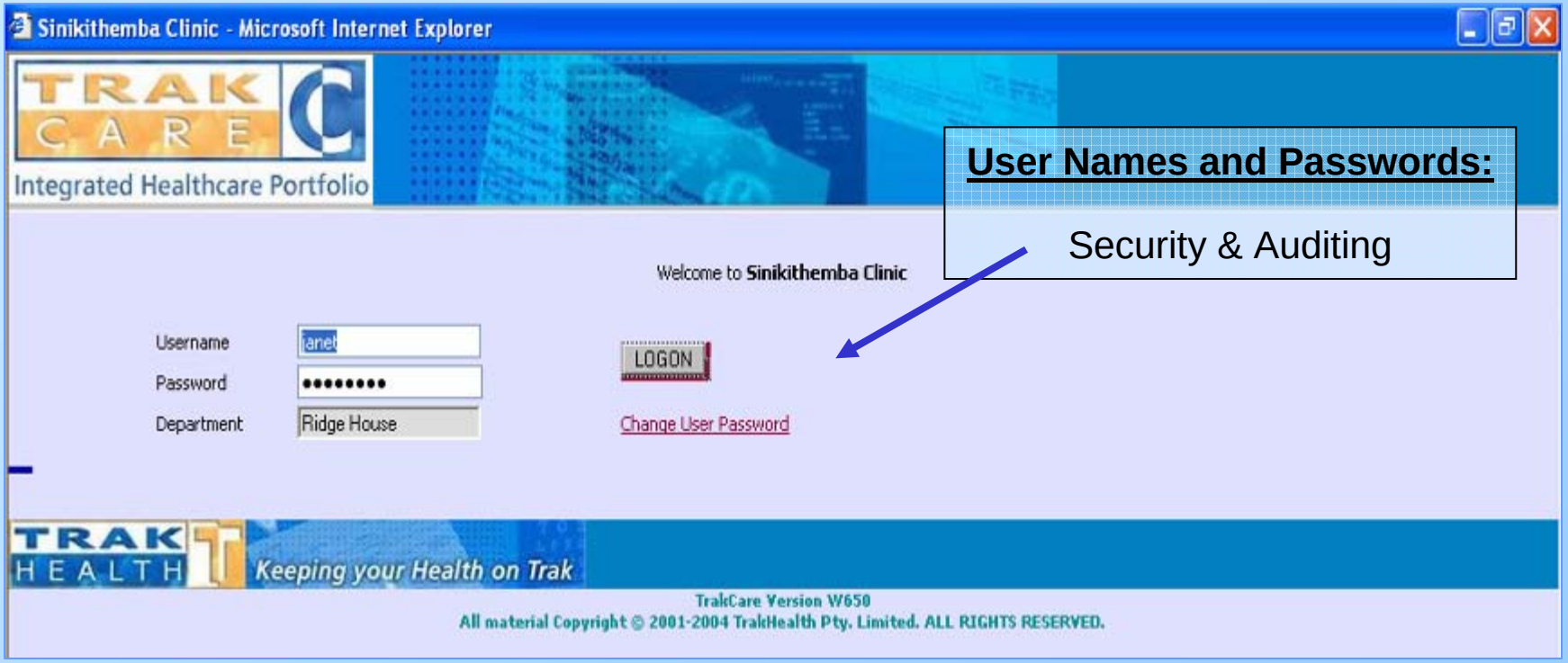
McCORD HOSPITAL

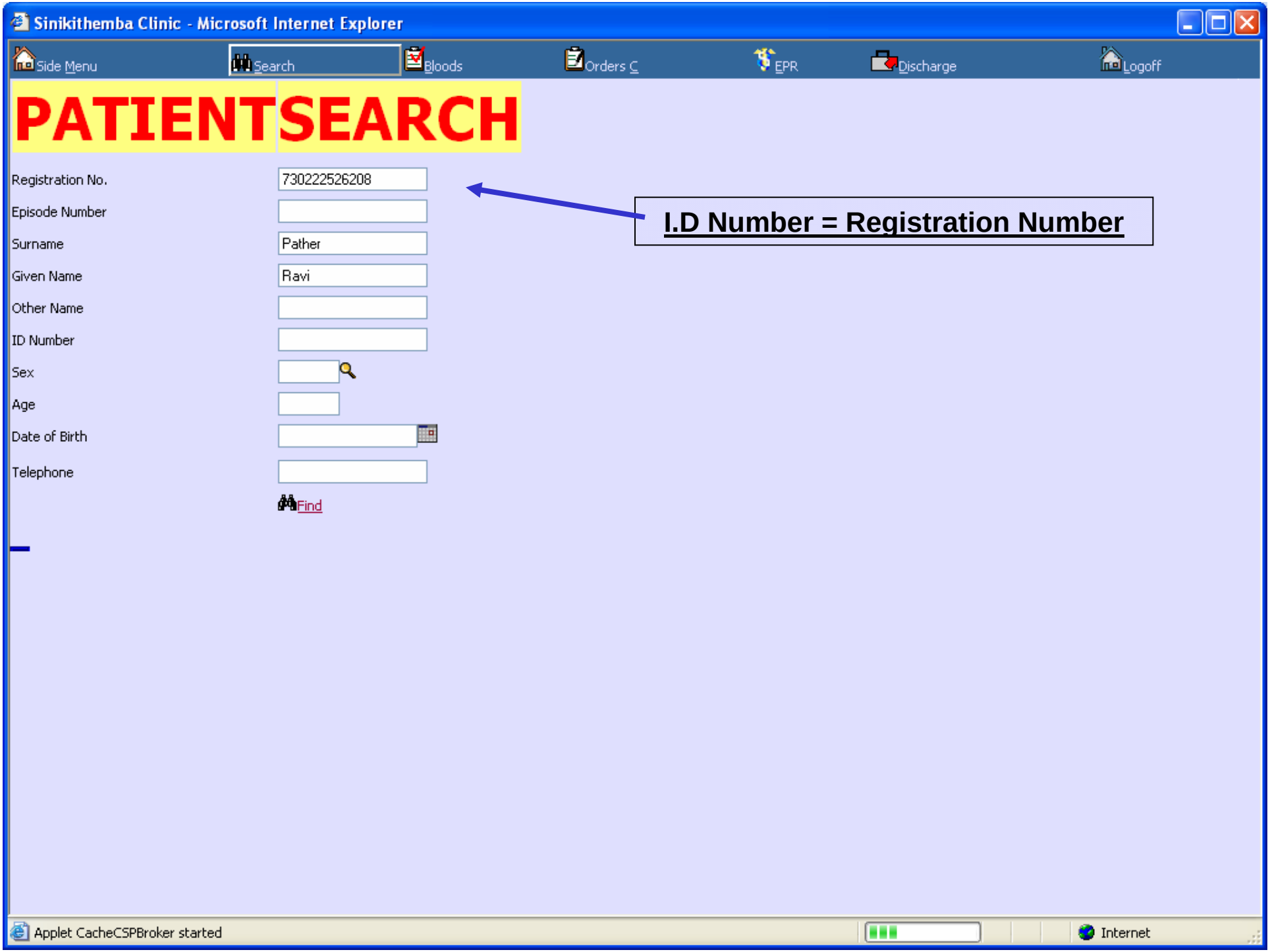
BASIC BACKGROUND

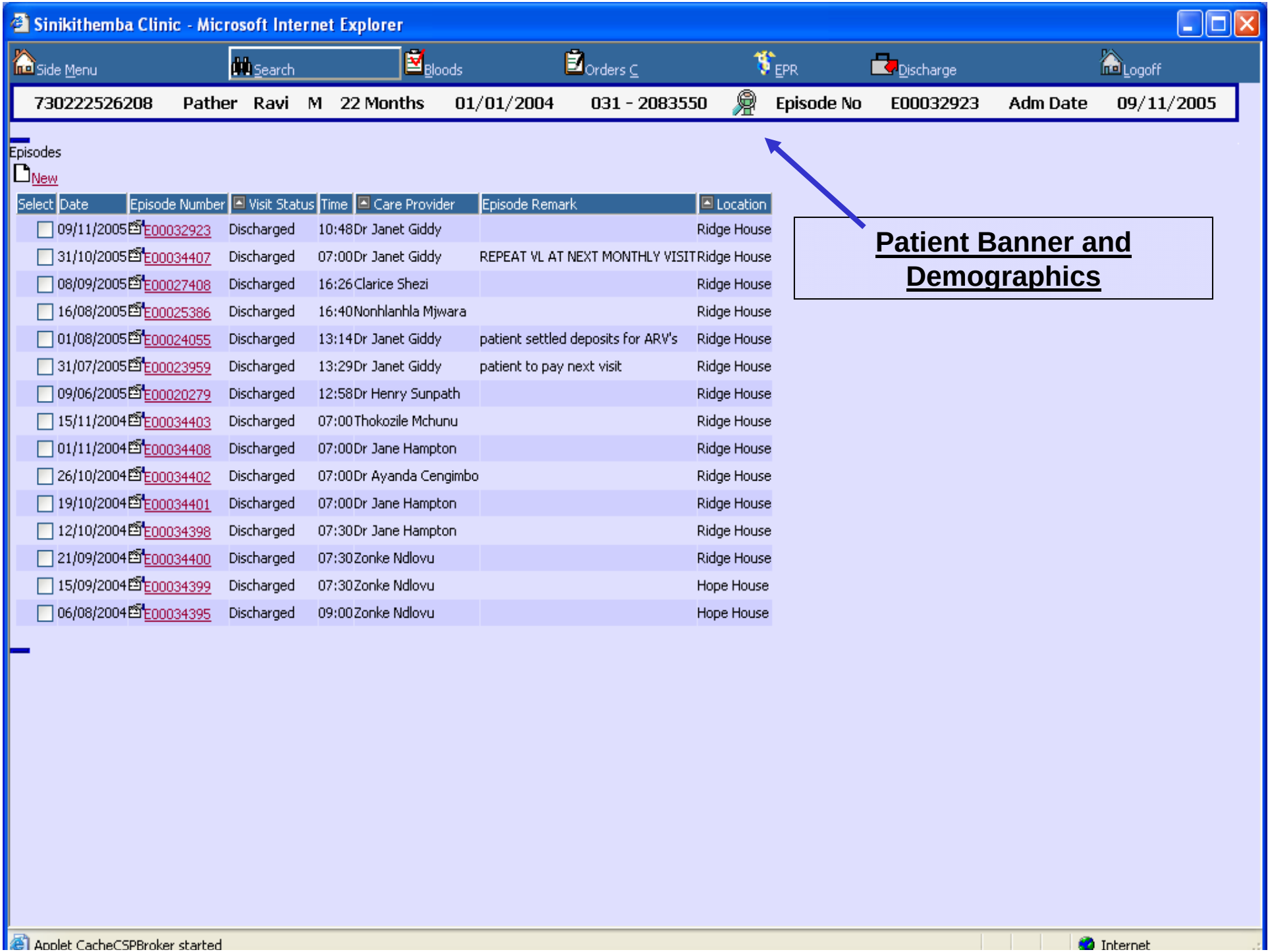
- **WHAT IS TRAK HEALTH?**
  - Developed in Australia, used in Australia, Europe, Asia & South America
  - Customized and refined at McCord Hospital for the H.I.V Clinic – Sinikithemba
  - Web Based, Comprehensive Electronic Patient Record
- **WHO USES IT?**
  - All staff members (Admin, Counsellors, Nurses, Clinicians and Pharmacists)
- **WHEN IS IT USED?**
  - For every single patient
  - Real time record
  - From initial visit and for every subsequent visit

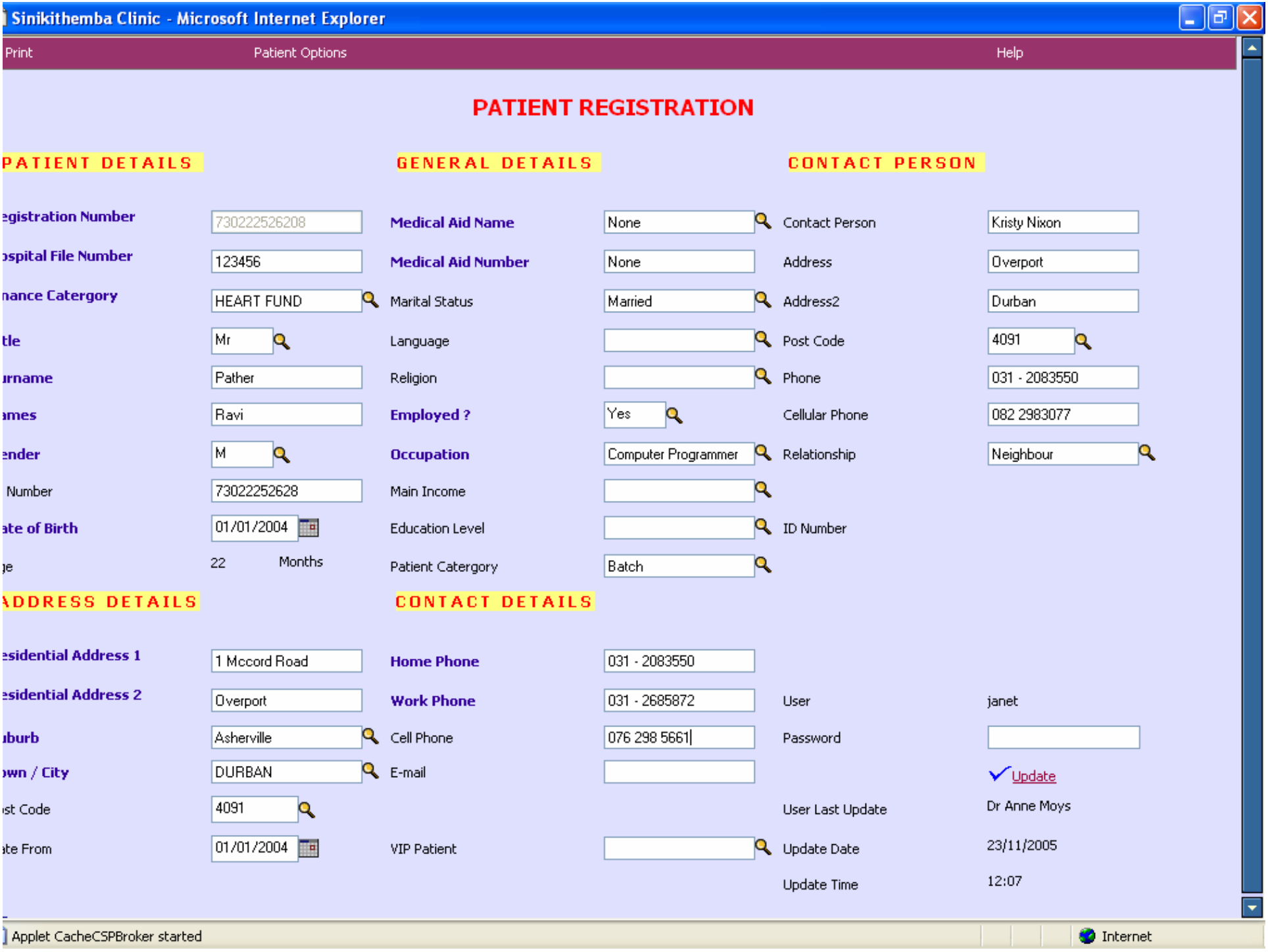
APPLICATION 1 – CLINICAL CARE

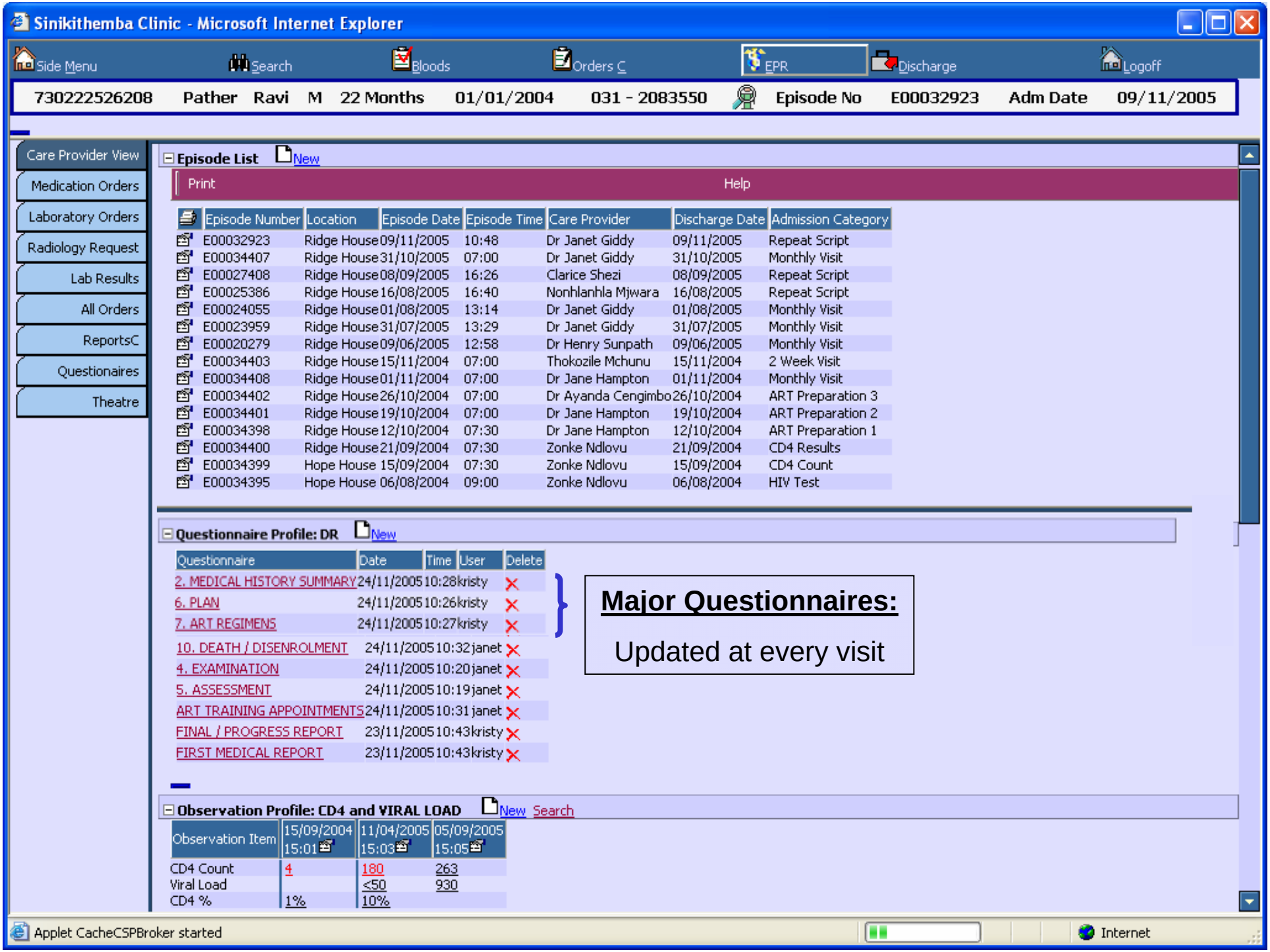
- **ELECTRONIC PATIENT RECORD**
  - Moving from Paper ⟶ Paperless




Sinikithemba Clinic - Microsoft Internet Explorer
Side Menu
Search
Bloods
Orders C
EPR
Discharge
Logoff
PATIENTSEARCH
Registration No.
730222526208
Episode Number
Surname
Pather
Given Name
Ravi
Other Name
ID Number
Sex
Age
Date of Birth
Telephone
Find
I.D Number = Registration Number
Applet CacheCSPBroker started
Internet


Sinikithemba Clinic - Microsoft Internet Explorer
Side Menu
Search
Bloods
Orders C
EPR
Discharge
Logoff
730222526208 Pather Ravi M 22 Months 01/01/2004 031 - 2083550 Episode No E00032923 Adm Date 09/11/2005
Episodes
New
Select Date Episode Number Visit Status Time Care Provider Episode Remark Location
09/11/2005 E00032923 Discharged 10:48 Dr Janet Giddy Ridge House
31/10/2005 E00034407 Discharged 07:00 Dr Janet Giddy REPEAT VL AT NEXT MONTHLY VISIT Ridge House
08/09/2005 E00027408 Discharged 16:26 Clarice Shezi Ridge House
16/08/2005 E00025386 Discharged 16:40 Nonhlanhla Mjwara Ridge House
01/08/2005 E00024055 Discharged 13:14 Dr Janet Giddy patient settled deposits for ARV's Ridge House
31/07/2005 E00023959 Discharged 13:29 Dr Janet Giddy patient to pay next visit Ridge House
09/06/2005 E00020279 Discharged 12:58 Dr Henry Sunpath Ridge House
15/11/2004 E00034403 Discharged 07:00 Thokozile Mchunu Ridge House
01/11/2004 E00034408 Discharged 07:00 Dr Jane Hampton Ridge House
26/10/2004 E00034402 Discharged 07:00 Dr Ayanda Cengimbo Ridge House
19/10/2004 E00034401 Discharged 07:00 Dr Jane Hampton Ridge House
12/10/2004 E00034398 Discharged 07:30 Dr Jane Hampton Ridge House
21/09/2004 E00034400 Discharged 07:30 Zonke Ndlovu Ridge House
15/09/2004 E00034399 Discharged 07:30 Zonke Ndlovu Hope House
06/08/2004 E00034395 Discharged 09:00 Zonke Ndlovu Hope House
Patient Banner and Demographics
Applet CacheCSPBroker started
Internet


Sinikithemba Clinic - Microsoft Internet Explorer
Print
Patient Options
Help
PATIENT REGISTRATION
PATIENT DETAILS
egistration Number
730222526208
ospital File Number
123456
nance Catergory
HEART FUND
tle
Mr
urname
Pather
ames
Ravi
ender
M
Number
73022252628
ate of Birth
01/01/2004
ge
22
Months
ADDRESS DETAILS
esidential Address 1
1 Mccord Road
esidential Address 2
Overport
uburb
Asherville
own / City
DURBAN
st Code
4091
te From
01/01/2004
GENERAL DETAILS
Medical Aid Name
None
Medical Aid Number
None
Marital Status
Married
Language
Religion
Employed ?
Yes
Occupation
Computer Programmer
Main Income
Education Level
Patient Catergory
Batch
CONTACT DETAILS
Home Phone
031 - 2083550
Work Phone
031 - 2685872
Cell Phone
076 298 5661
E-mail
VIP Patient
CONTACT PERSON
Contact Person
Kristy Nixon
Address
Overport
Address2
Durban
Post Code
4091
Phone
031 - 2083550
Cellular Phone
082 2983077
Relationship
Neighbour
ID Number
User
janet
Password
Update
User Last Update
Dr Anne Moys
Update Date
23/11/2005
Update Time
12:07
Applet CacheCSPBroker started
Internet


Sinikithemba Clinic - Microsoft Internet Explorer
Side Menu
Search
Bloods
Orders C
EPR
Discharge
Logoff
730222526208 Pather Ravi M 22 Months 01/01/2004 031 - 2083550 Episode No E00032923 Adm Date 09/11/2005
Care Provider View
Medication Orders
Laboratory Orders
Radiology Request
Lab Results
All Orders
ReportsC
Questionaires
Theatre
Episode List New
Print Help
Episode Number | Location | Episode Date | Episode Time | Care Provider | Discharge Date | Admission Category
E00032923 | Ridge House | 09/11/2005 | 10:48 | Dr Janet Giddy | 09/11/2005 | Repeat Script
E00034407 | Ridge House | 31/10/2005 | 07:00 | Dr Janet Giddy | 31/10/2005 | Monthly Visit
E00027408 | Ridge House | 08/09/2005 | 16:26 | Clarice Shezi | 08/09/2005 | Repeat Script
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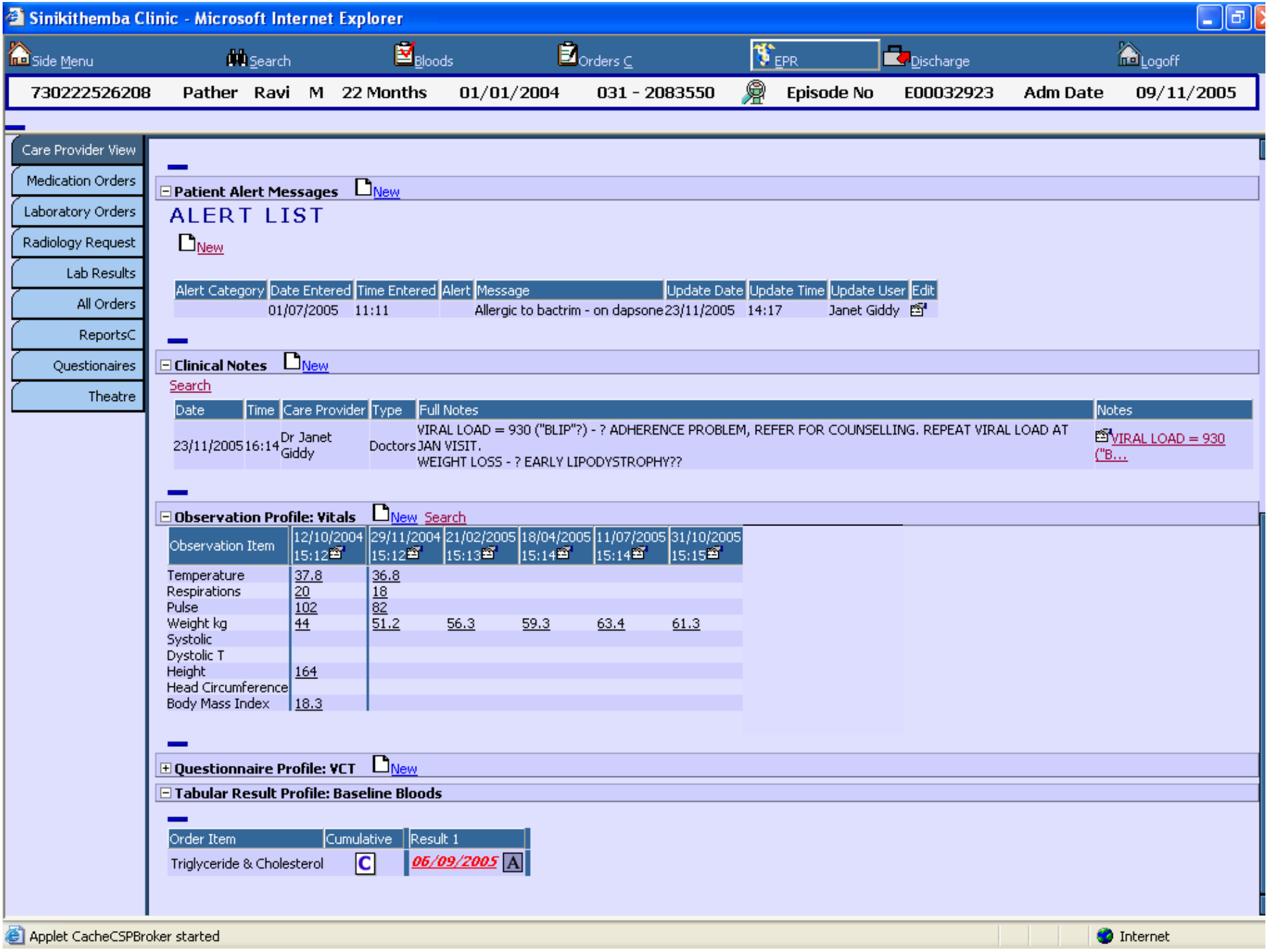
E00034403 | Ridge House | 15/11/2004 | 07:00 | Thokozile Mchunu | 15/11/2004 | 2 Week Visit
E00034408 | Ridge House | 01/11/2004 | 07:00 | Dr Jane Hampton | 01/11/2004 | Monthly Visit
E00034402 | Ridge House | 26/10/2004 | 07:00 | Dr Ayanda Cengimbo | 26/10/2004 | ART Preparation 3
E00034401 | Ridge House | 19/10/2004 | 07:00 | Dr Jane Hampton | 19/10/2004 | ART Preparation 2
E00034398 | Ridge House | 12/10/2004 | 07:30 | Dr Jane Hampton | 12/10/2004 | ART Preparation 1
E00034400 | Ridge House | 21/09/2004 | 07:30 | Zonke Ndlovu | 21/09/2004 | CD4 Results
E00034399 | Hope House | 15/09/2004 | 07:30 | Zonke Ndlovu | 15/09/2004 | CD4 Count
E00034395 | Hope House | 06/08/2004 | 09:00 | Zonke Ndlovu | 06/08/2004 | HIV Test
Questionnaire Profile: DR New
Questionnaire | Date | Time | User | Delete
2. MEDICAL HISTORY SUMMARY | 24/11/2005 | 10:28 | kristy
6. PLAN | 24/11/2005 | 10:26 | kristy
7. ART REGIMENS | 24/11/2005 | 10:27 | kristy
10. DEATH / DISENROLMENT | 24/11/2005 | 10:32 | janet
4. EXAMINATION | 24/11/2005 | 10:20 | janet
5. ASSESSMENT | 24/11/2005 | 10:19 | janet
ART TRAINING APPOINTMENTS | 24/11/2005 | 10:31 | janet
FINAL / PROGRESS REPORT | 23/11/2005 | 10:43 | kristy
FIRST MEDICAL REPORT | 23/11/2005 | 10:43 | kristy
Major Questionnaires:
Updated at every visit
Observation Profile: CD4 and VIRAL LOAD New Search
Observation Item | 15/09/2004 15:01 | 11/04/2005 15:03 | 05/09/2005 15:05
CD4 Count | 4 | 180 | 263
Viral Load | | <50 | 930
CD4 % | 1% | 10%
Applet CacheCSPBroker started
Internet


Sinikithemba Clinic - Microsoft Internet Explorer
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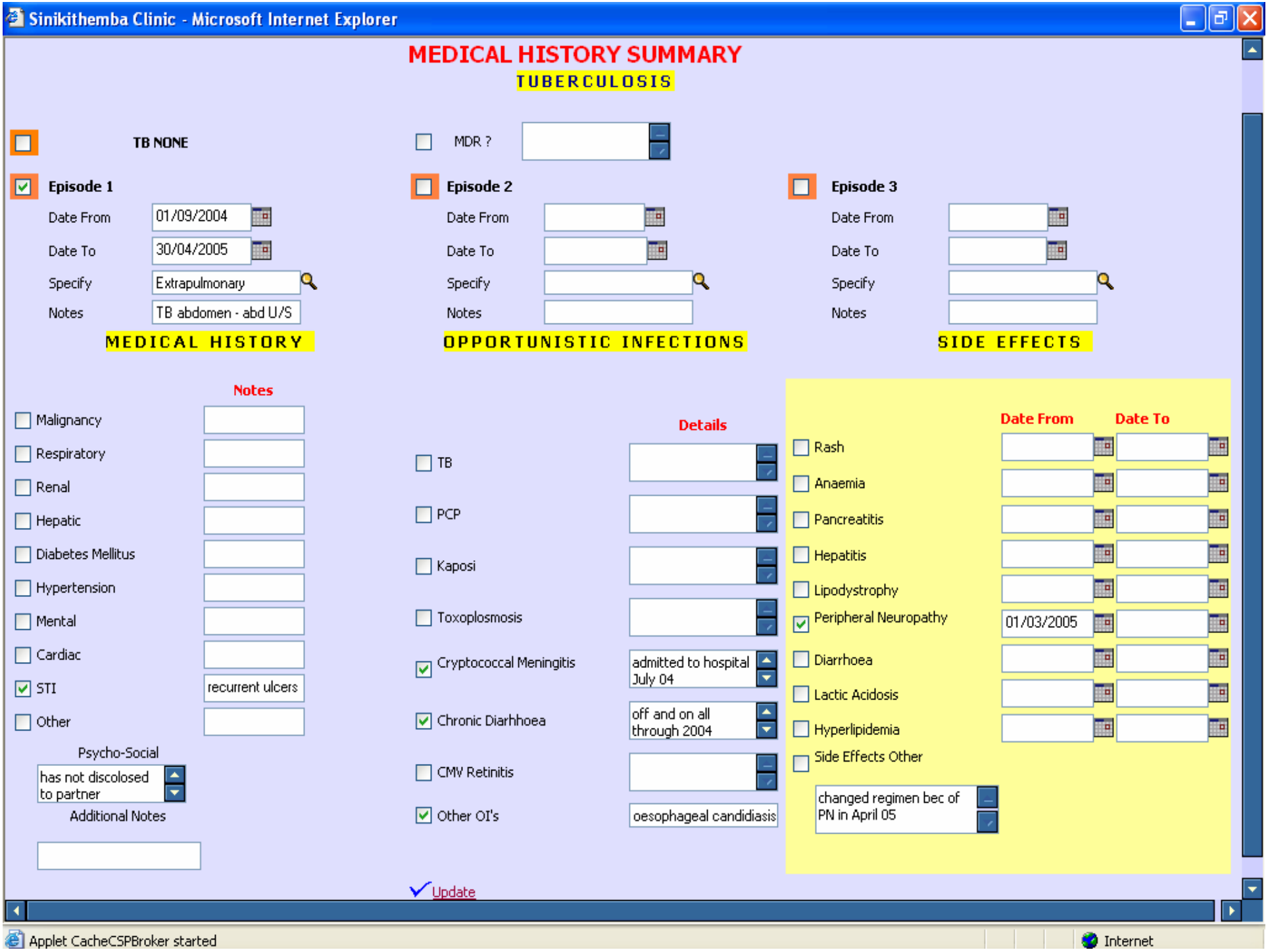
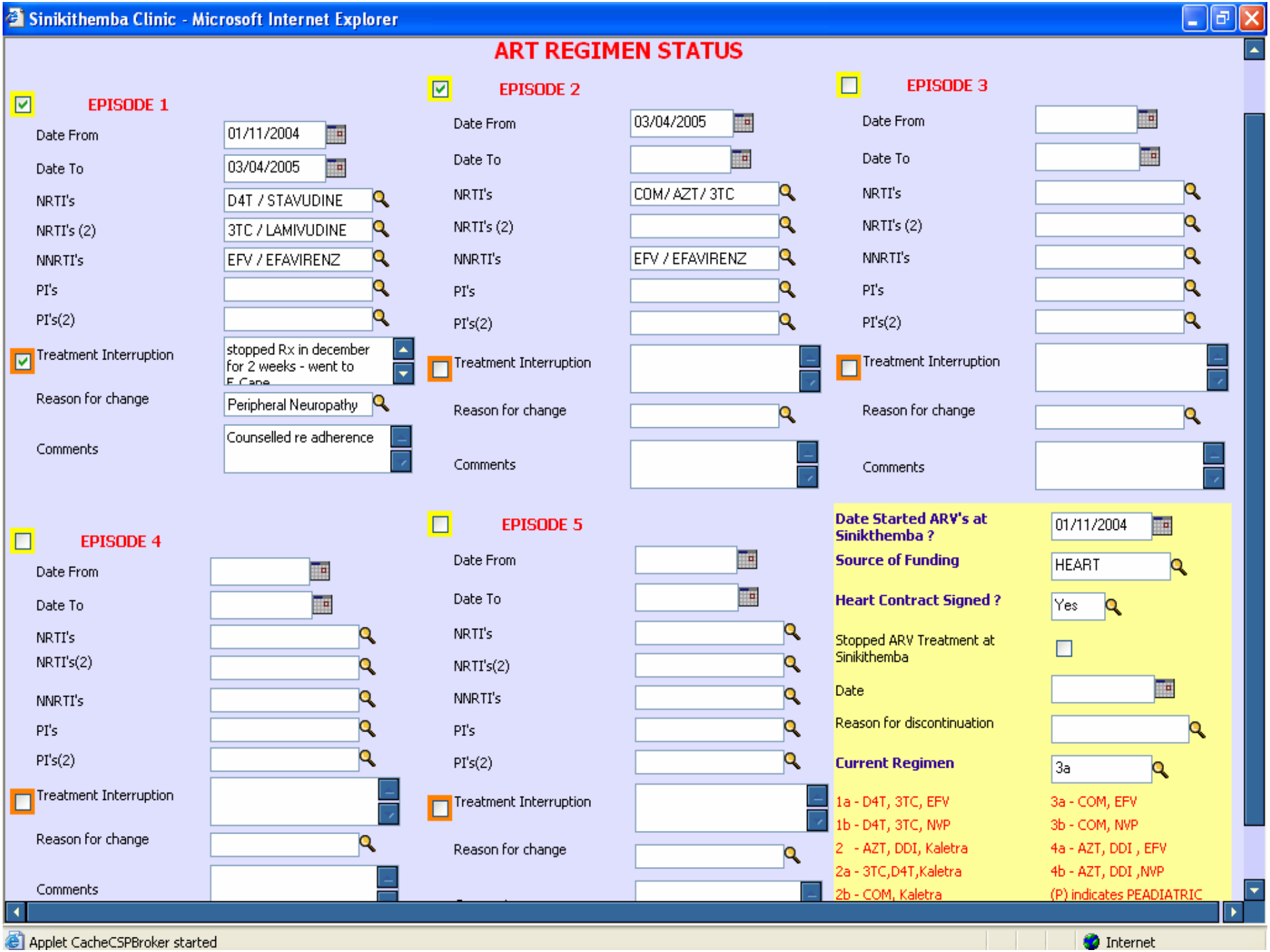
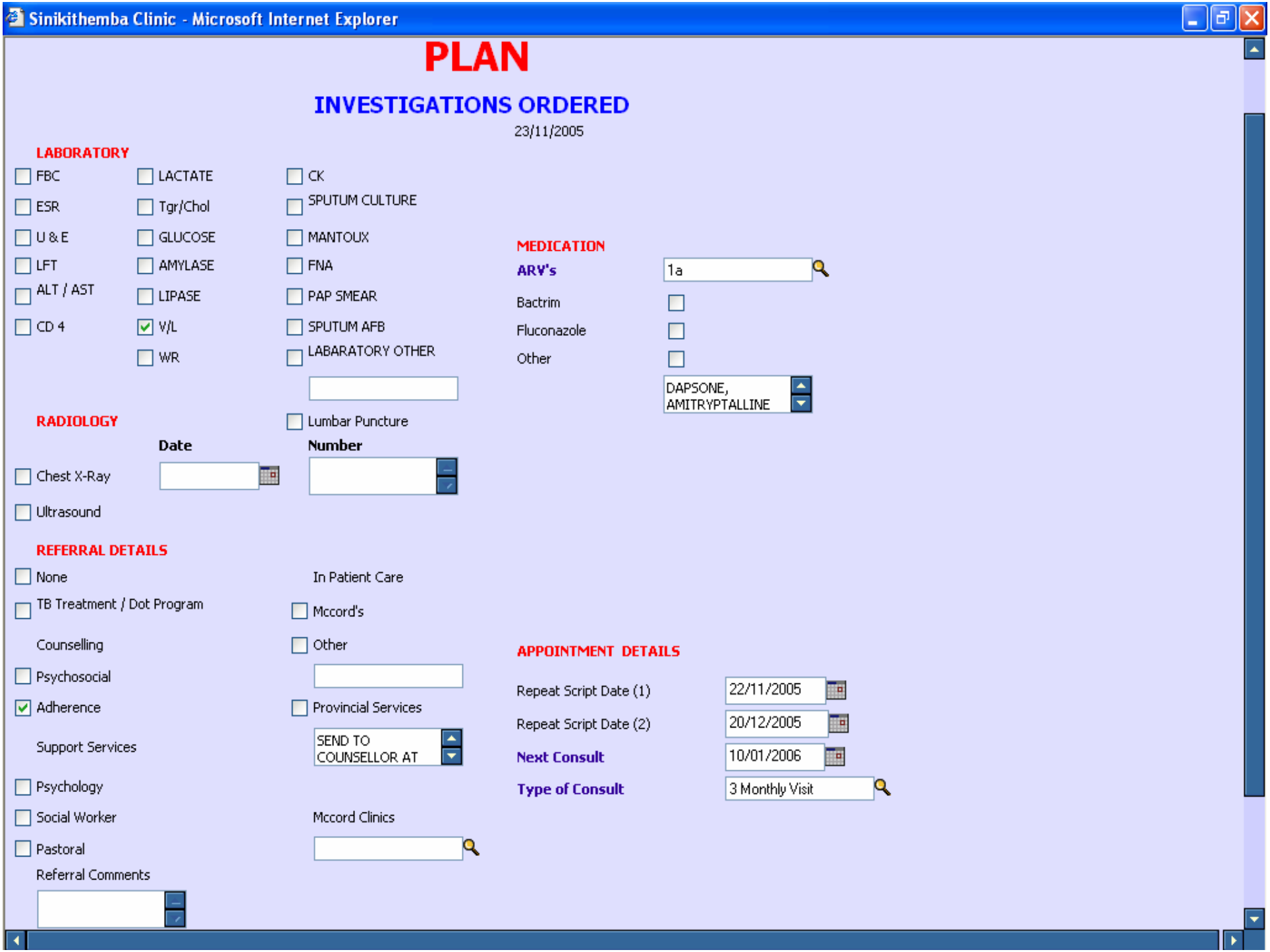
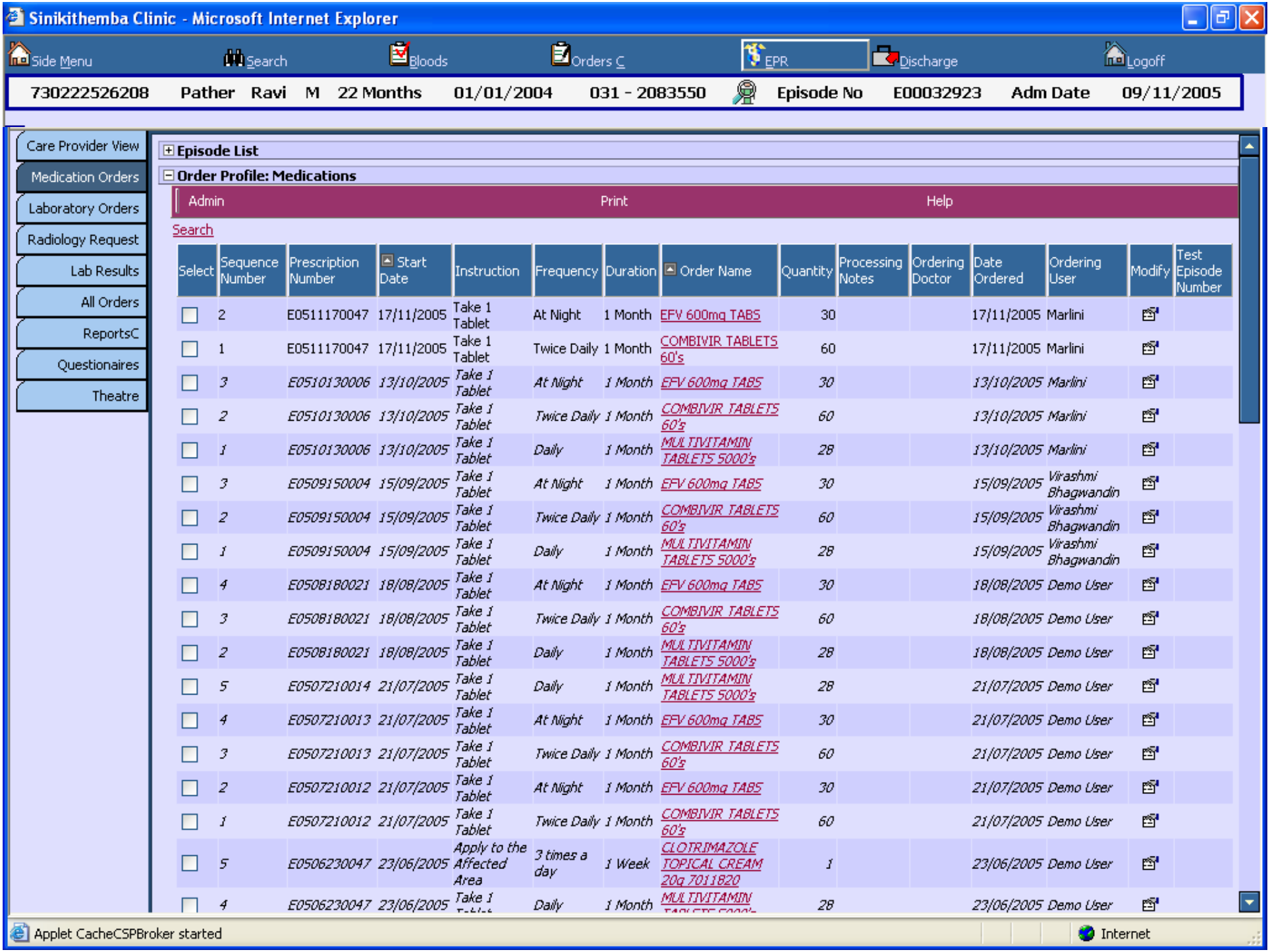
Search
Bloods
Orders C
EPR
Discharge
Logoff
730222526208 Pather Ravi M 22 Months 01/01/2004 031 - 2083550 Episode No E00032923 Adm Date 09/11/2005
Care Provider View
Medication Orders
Laboratory Orders
Radiology Request
Lab Results
All Orders
ReportsC
Questionaires
Theatre
Patient Alert Messages New
ALERT LIST
New
Alert Category | Date Entered | Time Entered | Alert | Message | Update Date | Update Time | Update User | Edit
01/07/2005 | 11:11 | Allergic to bactrim - on dapsone | 23/11/2005 | 14:17 | Janet Giddy
Clinical Notes New
Search
Date | Time | Care Provider | Type | Full Notes | Notes
23/11/2005 | 16:14 | Dr Janet Giddy | Doctors | VIRAL LOAD = 930 ("BLIP"?) - ? ADHERENCE PROBLEM, REFER FOR COUNSELLING. REPEAT VIRAL LOAD AT JAN VISIT.
WEIGHT LOSS - ? EARLY LIPODYSTROPHY?? | VIRAL LOAD = 930 ("B...
Observation Profile: Vitals New Search
Observation Item | 12/10/2004 15:12 | 29/11/2004 15:12 | 21/02/2005 15:13 | 18/04/2005 15:14 | 11/07/2005 15:14 | 31/10/2005 15:15
Temperature | 37.8 | 36.8
Respirations | 20 | 18
Pulse | 102 | 82
Weight kg | 44 | 51.2 | 56.3 | 59.3 | 63.4 | 61.3
Systolic
Dystolic T
Height | 164
Head Circumference
Body Mass Index | 18.3
Questionnaire Profile: VCT New
Tabular Result Profile: Baseline Bloods
Order Item | Cumulative | Result 1
Triglyceride & Cholesterol | C | 06/09/2005 A
Applet CacheCSPBroker started
Internet


Sinikithemba Clinic - Microsoft Internet Explorer
MEDICAL HISTORY SUMMARY
TUBERCULOSIS
TB NONE
MDR ?
Episode 1
Date From 01/09/2004
Date To 30/04/2005
Specify Extrapulmonary
Notes TB abdomen - abd U/S
Episode 2
Date From
Date To
Specify
Notes
Episode 3
Date From
Date To
Specify
Notes
MEDICAL HISTORY
OPPORTUNISTIC INFECTIONS
SIDE EFFECTS
Notes
Malignancy
Respiratory
Renal
Hepatic
Diabetes Mellitus
Hypertension
Mental
Cardiac
STI recurrent ulcers
Other
Psycho-Social
has not discolosed to partner
Additional Notes
Details
TB
PCP
Kaposi
Toxoplosmosis
Cryptococcal Meningitis admitted to hospital July 04
Chronic Diarhhoea off and on all through 2004
CMV Retinitis
Other OI's oesophageal candidiasis
Date From
Date To
Rash
Anaemia
Pancreatitis
Hepatitis
Lipodystrophy
Peripheral Neuropathy 01/03/2005
Diarrhoea
Lactic Acidosis
Hyperlipidemia
Side Effects Other
changed regimen bec of PN in April 05
Update
Applet CacheCSPBroker started
Internet

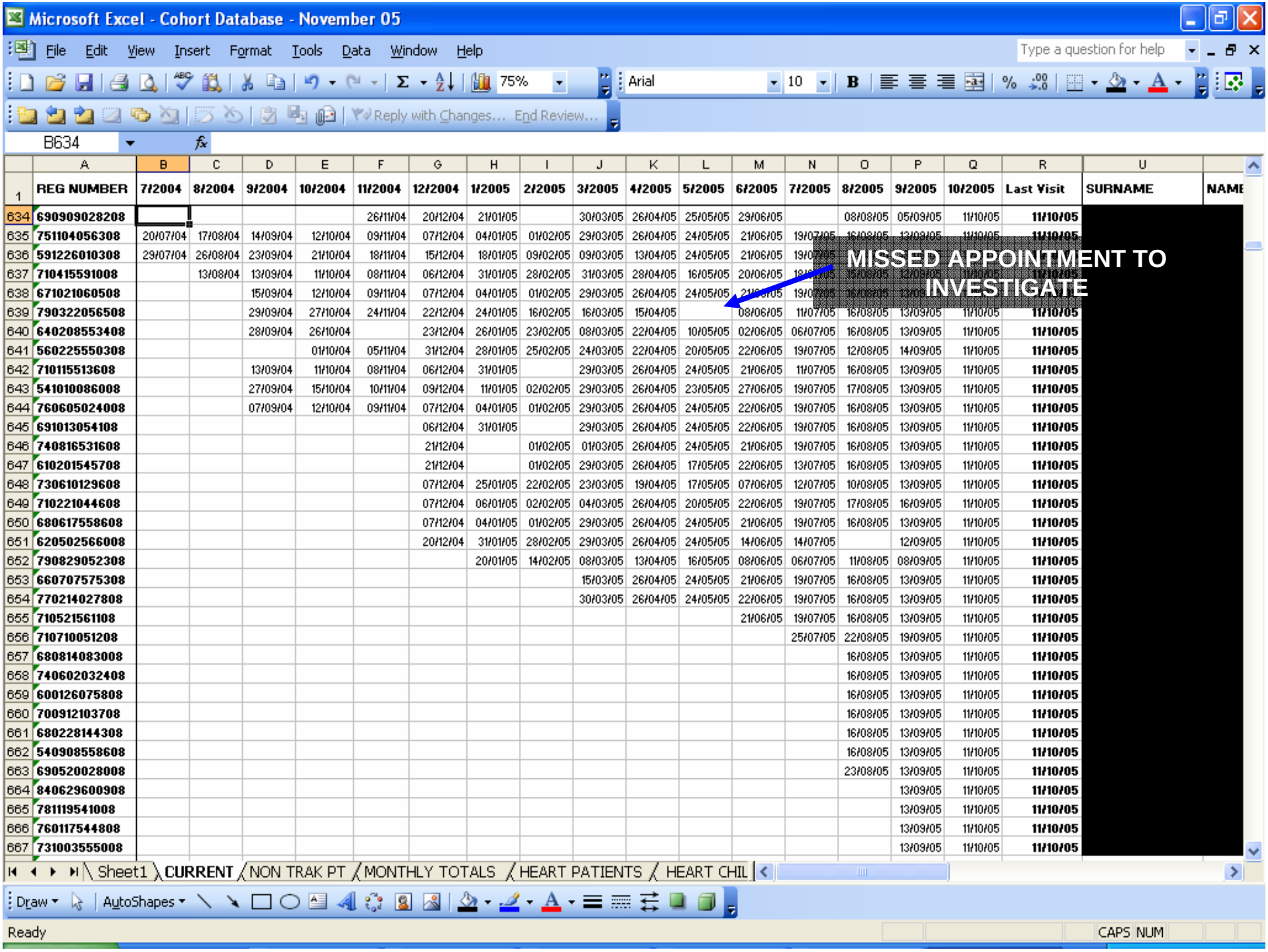

Sinikithemba Clinic - Microsoft Internet Explorer
ART REGIMEN STATUS
EPISODE 1
Date From
01/11/2004
Date To
03/04/2005
NRTI's
D4T / STAVUDINE
NRTI's (2)
3TC / LAMIVUDINE
NNRTI's
EFV / EFAVIRENZ
PI's
PI's(2)
Treatment Interruption
stopped Rx in december for 2 weeks - went to
Reason for change
Peripheral Neuropathy
Comments
Counselled re adherence
EPISODE 2
Date From
03/04/2005
Date To
NRTI's
COM/ AZT/ 3TC
NRTI's (2)
NNRTI's
EFV / EFAVIRENZ
PI's
PI's(2)
Treatment Interruption
Reason for change
Comments
EPISODE 3
Date From
Date To
NRTI's
NRTI's (2)
NNRTI's
PI's
PI's(2)
Treatment Interruption
Reason for change
Comments
EPISODE 4
Date From
Date To
NRTI's
NRTI's(2)
NNRTI's
PI's
PI's(2)
Treatment Interruption
Reason for change
Comments
EPISODE 5
Date From
Date To
NRTI's
NRTI's(2)
NNRTI's
PI's
PI's(2)
Treatment Interruption
Reason for change
Date Started ARV's at Sinikthemba ?
01/11/2004
Source of Funding
HEART
Heart Contract Signed ?
Yes
Stopped ARV Treatment at Sinikithemba
Date
Reason for discontinuation
Current Regimen
3a
1a - D4T, 3TC, EFV
1b - D4T, 3TC, NVP
2 - AZT, DDI, Kaletra
2a - 3TC,D4T,Kaletra
2b - COM, Kaletra
3a - COM, EFV
3b - COM, NVP
4a - AZT, DDI , EFV
4b - AZT, DDI ,NVP
(P) indicates PEADIATRIC
Applet CacheCSPBroker started
Internet

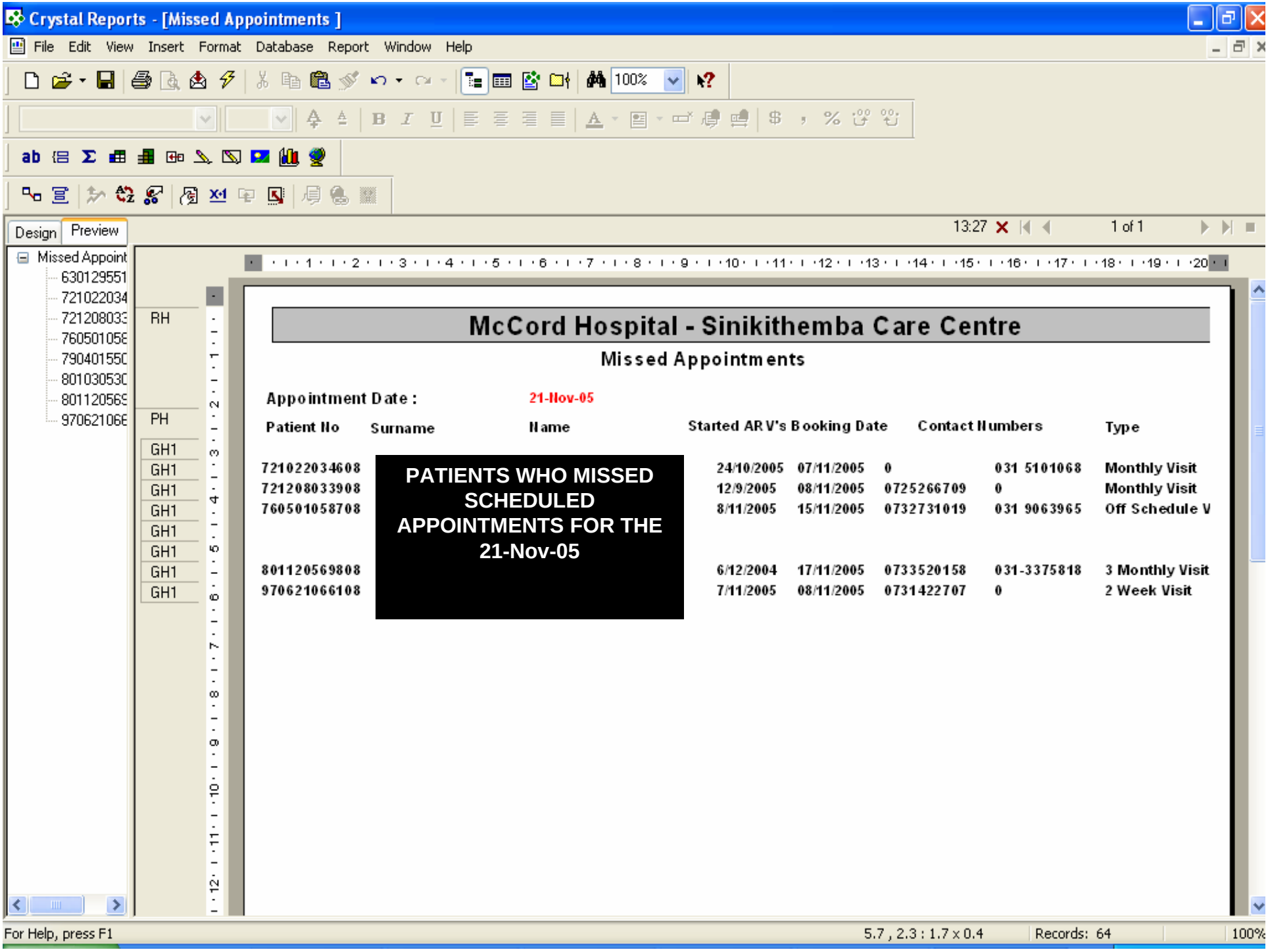

Sinikithemba Clinic - Microsoft Internet Explorer
PLAN
INVESTIGATIONS ORDERED
23/11/2005
LABORATORY
FBC
ESR
U & E
LFT
ALT / AST
CD 4
LACTATE
Tgr/Chol
GLUCOSE
AMYLASE
LIPASE
V/L
WR
CK
SPUTUM CULTURE
MANTOUX
FNA
PAP SMEAR
SPUTUM AFB
LABARATORY OTHER
RADIOLOGY
Lumbar Puncture
Date
Number
Chest X-Ray
Ultrasound
MEDICATION
ARV's
1a
Bactrim
Fluconazole
Other
DAPSONE, AMITRYPTALLINE
REFERRAL DETAILS
None
TB Treatment / Dot Program
Counselling
Psychosocial
Adherence
Support Services
Psychology
Social Worker
Pastoral
Referral Comments
In Patient Care
Mccord's
Other
Provincial Services
SEND TO COUNSELLOR AT
Mccord Clinics
APPOINTMENT DETAILS
Repeat Script Date (1)
22/11/2005
Repeat Script Date (2)
20/12/2005
Next Consult
10/01/2006
Type of Consult
3 Monthly Visit

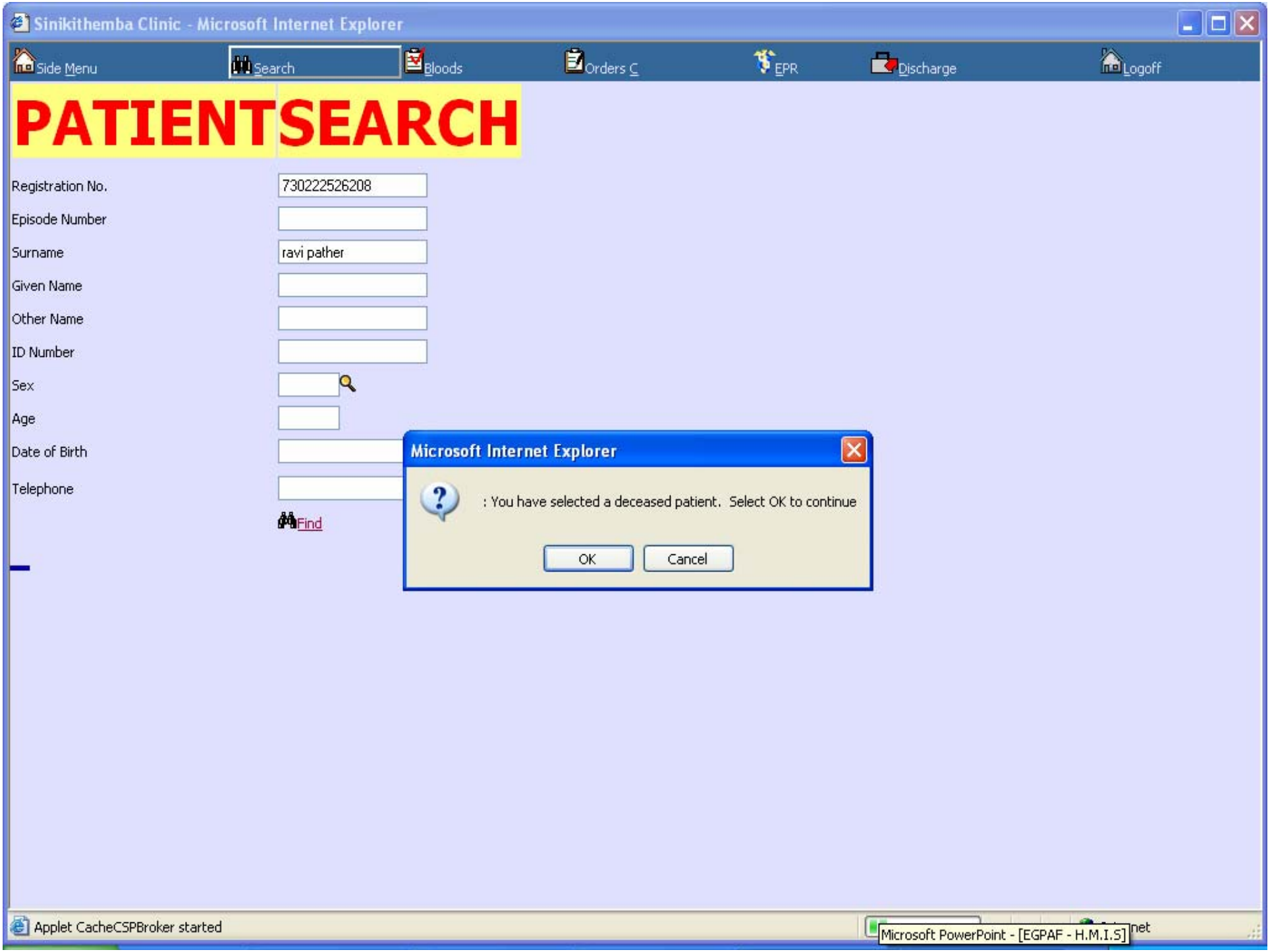

Sinikithemba Clinic - Microsoft Internet Explorer
Side Menu
Search
Bloods
Orders C
EPR
Discharge
Logoff
730222526208 Pather Ravi M 22 Months 01/01/2004 031 - 2083550 Episode No E00032923 Adm Date 09/11/2005
Care Provider View
Medication Orders
Laboratory Orders
Radiology Request
Lab Results
All Orders
ReportsC
Questionaires
Theatre
Episode List
Order Profile: Medications
Admin
Print
Help
Search
Select
Sequence Number
Prescription Number
Start Date
Instruction
Frequency
Duration
Order Name
Quantity
Processing Notes
Ordering Doctor
Date Ordered
Ordering User
Modify
Test Episode Number
2 E0511170047 17/11/2005 Take 1 Tablet At Night 1 Month EFV 600mg TABS 30 17/11/2005 Marlini
1 E0511170047 17/11/2005 Take 1 Tablet Twice Daily 1 Month COMBIVIR TABLETS 60's 60 17/11/2005 Marlini
3 E0510130006 13/10/2005 Take 1 Tablet At Night 1 Month EFV 600mg TABS 30 13/10/2005 Marlini
2 E0510130006 13/10/2005 Take 1 Tablet Twice Daily 1 Month COMBIVIR TABLETS 60's 60 13/10/2005 Marlini
1 E0510130006 13/10/2005 Take 1 Tablet Daily 1 Month MULTIVITAMIN TABLETS 5000's 28 13/10/2005 Marlini
3 E0509150004 15/09/2005 Take 1 Tablet At Night 1 Month EFV 600mg TABS 30 15/09/2005 Virashmi Bhagwandin
2 E0509150004 15/09/2005 Take 1 Tablet Twice Daily 1 Month COMBIVIR TABLETS 60's 60 15/09/2005 Virashmi Bhagwandin
1 E0509150004 15/09/2005 Take 1 Tablet Daily 1 Month MULTIVITAMIN TABLETS 5000's 28 15/09/2005 Virashmi Bhagwandin
4 E0508180021 18/08/2005 Take 1 Tablet At Night 1 Month EFV 600mg TABS 30 18/08/2005 Demo User
3 E0508180021 18/08/2005 Take 1 Tablet Twice Daily 1 Month COMBIVIR TABLETS 60's 60 18/08/2005 Demo User
2 E0508180021 18/08/2005 Take 1 Tablet Daily 1 Month MULTIVITAMIN TABLETS 5000's 28 18/08/2005 Demo User
5 E0507210014 21/07/2005 Take 1 Tablet Daily 1 Month MULTIVITAMIN TABLETS 5000's 28 21/07/2005 Demo User
4 E0507210013 21/07/2005 Take 1 Tablet At Night 1 Month EFV 600mg TABS 30 21/07/2005 Demo User
3 E0507210013 21/07/2005 Take 1 Tablet Twice Daily 1 Month COMBIVIR TABLETS 60's 60 21/07/2005 Demo User
2 E0507210012 21/07/2005 Take 1 Tablet At Night 1 Month EFV 600mg TABS 30 21/07/2005 Demo User
1 E0507210012 21/07/2005 Take 1 Tablet Twice Daily 1 Month COMBIVIR TABLETS 60's 60 21/07/2005 Demo User
5 E0506230047 23/06/2005 Apply to the Affected Area 3 times a day 1 Week CLOTRIMAZOLE TOPICAL CREAM 20g 7011820 1 23/06/2005 Demo User
4 E0506230047 23/06/2005 Take 1 Daily 1 Month MULTIVITAMIN 28 23/06/2005 Demo User
Applet CacheCSPBroker started
Internet

APPLICATION 2 – M & E

- **GENERATING REPORTS (Using Crystal Report Writer)**
  - Operational - Informing Clinic Function
    Example: Missed Appointment Report
  - Funders – Accountability
    Example: Monthly C.D.C Report
  - Research – Informing Clinical Practices
    Example: Mortality Rates in H.I.V patients


Microsoft Excel - Cohort Database - November 05
MISSED APPOINTMENT TO INVESTIGATE
Sheet1 CURRENT NON TRAK PT MONTHLY TOTALS HEART PATIENTS HEART CHIL
Ready


Crystal Reports - [Missed Appointments]
File Edit View Insert Format Database Report Window Help
Design Preview
1 of 1
Missed Appoint
630129551
721022034
721208033
760501058
790401550
801030530
801120569
970621066
McCord Hospital - Sinikithemba Care Centre
Missed Appointments
Appointment Date : 21-Nov-05
Patient No Surname Name Started ARV's Booking Date Contact Numbers Type
721022034608 24/10/2005 07/11/2005 0 031 5101068 Monthly Visit
721208033908 12/9/2005 08/11/2005 0725266709 0 Monthly Visit
760501058708 8/11/2005 15/11/2005 0732731019 031 9063965 Off Schedule V
801120569808 6/12/2004 17/11/2005 0733520158 031-3375818 3 Monthly Visit
970621066108 7/11/2005 08/11/2005 0731422707 0 2 Week Visit
PATIENTS WHO MISSED SCHEDULED APPOINTMENTS FOR THE 21-Nov-05
For Help, press F1
5.7 , 2.3 : 1.7 x 0.4
Records: 64
100%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Bloods
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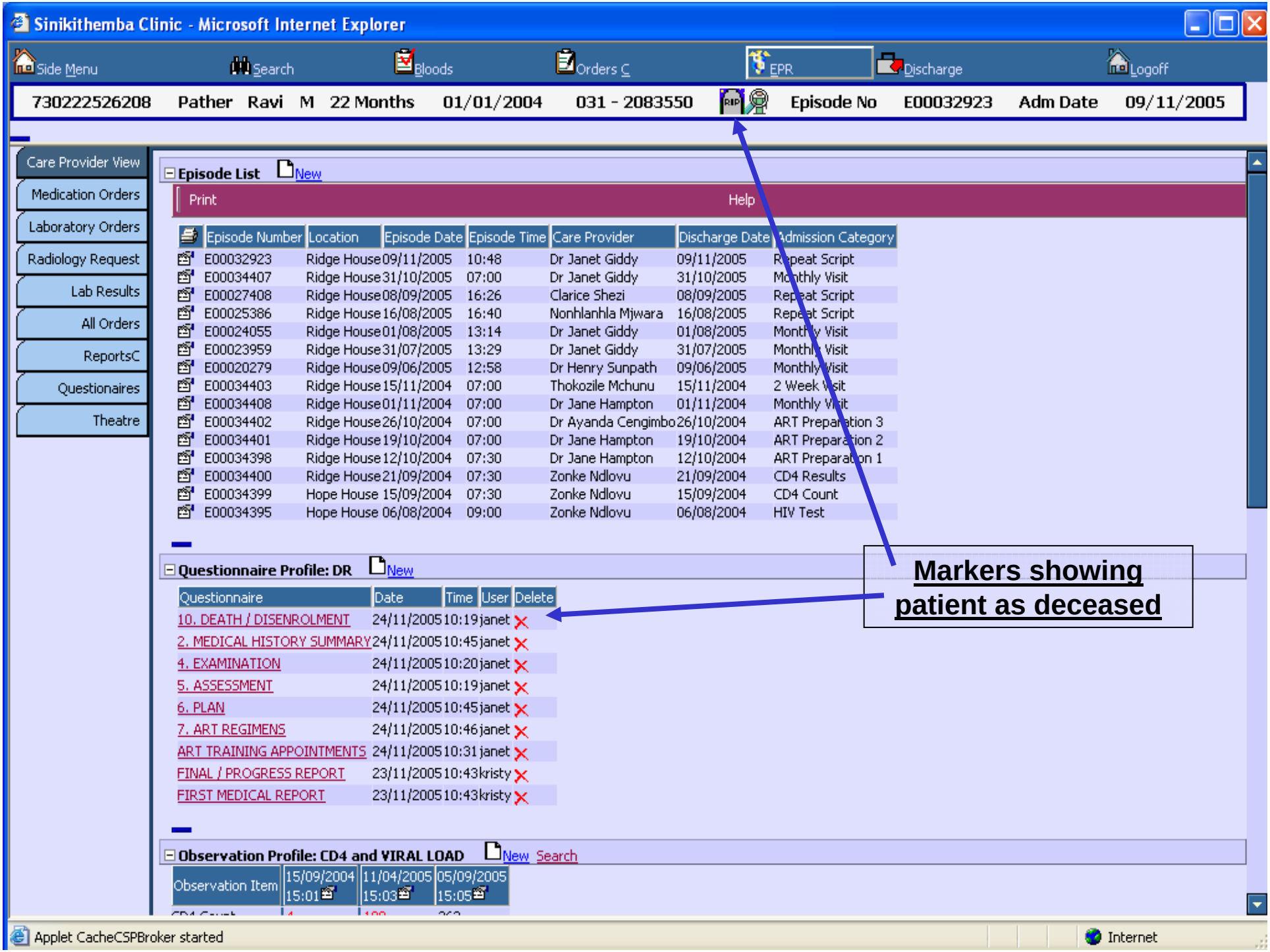
EPR
Discharge
Logoff
PATIENTSEARCH
Registration No.
730222526208
Episode Number
Surname
ravi pather
Given Name
Other Name
ID Number
Sex
Age
Date of Birth
Telephone
Find
Microsoft Internet Explorer
: You have selected a deceased patient. Select OK to continue
OK
Cancel
Applet CacheCSPBroker started
Microsoft PowerPoint - [EGPAF - H.M.I.S]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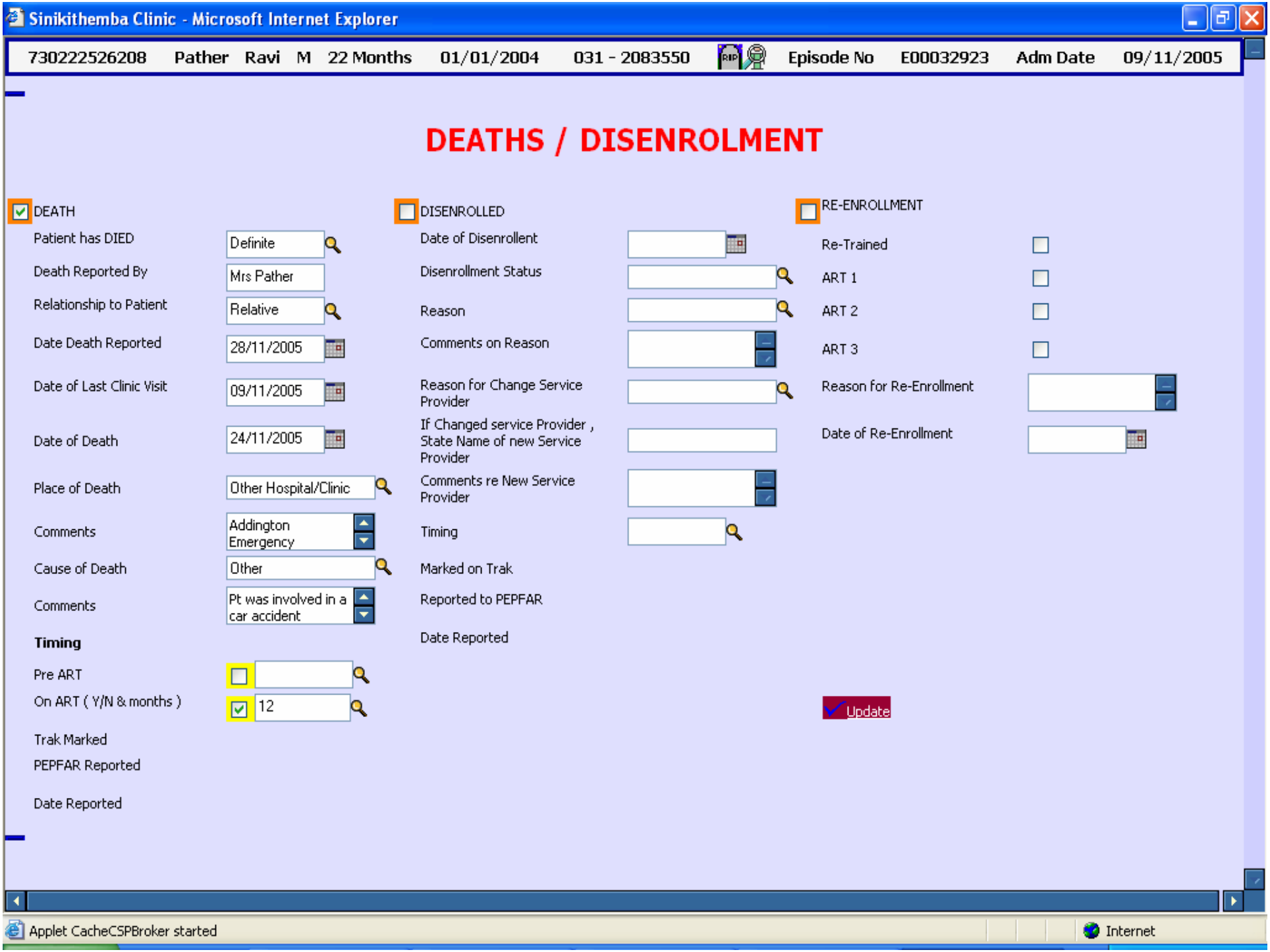
E00020279 | Ridge House | 09/06/2005 | 12:58 | Dr Henry Sunpath | 09/06/2005 | Monthly Visit
E00034403 | Ridge House | 15/11/2004 | 07:00 | Thokozile Mchunu | 15/11/2004 | 2 Week Visit
E00034408 | Ridge House | 01/11/2004 | 07:00 | Dr Jane Hampton | 01/11/2004 | Monthly Visit
E00034402 | Ridge House | 26/10/2004 | 07:00 | Dr Ayanda Cengimbo | 26/10/2004 | ART Preparation 3
E00034401 | Ridge House | 19/10/2004 | 07:00 | Dr Jane Hampton | 19/10/2004 | ART Preparation 2
E00034398 | Ridge House | 12/10/2004 | 07:30 | Dr Jane Hampton | 12/10/2004 | ART Preparation 1
E00034400 | Ridge House | 21/09/2004 | 07:30 | Zonke Ndlovu | 21/09/2004 | CD4 Results
E00034399 | Hope House | 15/09/2004 | 07:30 | Zonke Ndlovu | 15/09/2004 | CD4 Count
E00034395 | Hope House | 06/08/2004 | 09:00 | Zonke Ndlovu | 06/08/2004 | HIV Test
Questionnaire Profile: DR New
Questionnaire | Date | Time | User | Delete
10. DEATH / DISENROLMENT | 24/11/2005 | 10:19 | janet
2. MEDICAL HISTORY SUMMARY | 24/11/2005 | 10:45 | janet
4. EXAMINATION | 24/11/2005 | 10:20 | janet
5. ASSESSMENT | 24/11/2005 | 10:19 | janet
6. PLAN | 24/11/2005 | 10:45 | janet
7. ART REGIMENS | 24/11/2005 | 10:46 | janet
ART TRAINING APPOINTMENTS | 24/11/2005 | 10:31 | janet
FINAL / PROGRESS REPORT | 23/11/2005 | 10:43 | kristy
FIRST MEDICAL REPORT | 23/11/2005 | 10:43 | kristy
Markers showing patient as deceased
Observation Profile: CD4 and VIRAL LOAD New Search
Observation Item | 15/09/2004 15:01 | 11/04/2005 15:03 | 05/09/2005 15:05
Applet CacheCSPBroker started
Internet


Sinikithemba Clinic - Microsoft Internet Explorer
730222526208 Pather Ravi M 22 Months 01/01/2004 031 - 2083550 Episode No E00032923 Adm Date 09/11/2005
DEATHS / DISENROLMENT
DEATH
Patient has DIED
Definite
Death Reported By
Mrs Pather
Relationship to Patient
Relative
Date Death Reported
28/11/2005
Date of Last Clinic Visit
09/11/2005
Date of Death
24/11/2005
Place of Death
Other Hospital/Clinic
Comments
Addington Emergency
Cause of Death
Other
Comments
Pt was involved in a car accident
Timing
Pre ART
On ART (Y/N & months)
12
Trak Marked
PEPFAR Reported
Date Reported
DISENROLLED
Date of Disenrollent
Disenrollment Status
Reason
Comments on Reason
Reason for Change Service Provider
If Changed service Provider , State Name of new Service Provider
Comments re New Service Provider
Timing
Marked on Trak
Reported to PEPFAR
Date Reported
RE-ENROLLMENT
Re-Trained
ART 1
ART 2
ART 3
Reason for Re-Enrollment
Date of Re-Enrollment
Update
Applet CacheCSPBroker started
Internet

CHALLENGES

- **CUSTOMIZING REQUIRED**
  - Dynamic and ongoing process for both Trak Health and the supporting Clinic systems
- **MAINTAINING DATA INTEGRITY**
  - Triangulating Data: Hard copy vs. Electronic
  - “Downtime” or Glitches in the system
  - Staff buy-in and commitment
- **STAFF TRAINING**
  - Sessional staff and TRAK HEALTH updates

CHALLENGES

- **I.T EXPERTIZE REQUIRED**
  - Support and Crystal report writing
- **ANALYZING DATA**
  - Specialized Function

BUT OVERALL – TRAK HEALTH HAS TRANSFORMED OUR CLINIC, CLINICAL PRACTICES AND M&E!

THANK YOU!

- **ACKNOWLEDGEMENTS**

  - Mr H. Sandberg
  - Mr R. Pather

  } TRAK HEALTH Team

  - Mr J. Carroll (McCord Financial Director)
  - Dr H. Holst (Hospital Superintendent)
  - Dr J. Giddy (H.I.V Programme Co-ordinator)
  - Mrs K. Nixon (M&E Department)